# 11 Ways to Manage Difficult Behaviours

WEBINAR 2017



#### Webinar information

Every teacher/trainer encounters difficult behaviours and situations in their career. The behaviour of a few can have an enormous impact on the whole and as a result can critically injure the success of your programs.

But wouldn't it be great to have some sort of trainer's first aid kit of items to get your sessions out of intensive care!

This webinar will discuss 11 proven strategies aimed at minimising difficult behaviours and will model winning techniques that will help any trainer to create a positive and exciting program for their learners.

date	Online	23 August 2017
cost	\$49 Members	\$79 Non-members

time

11.00am - 12.00pm (AEST: QLD, NSW, ACT, VIC, TAS) 10.30am - 11.30am (ACST: NT, SA) 9.00am - 10.00am (AWST: WA)

## Key topics covered in this session

- Common difficult behaviours
- · How to minimise the impact of difficult behaviours
- 11 tools, tips and techniques in managing difficult behaviours
- Techniques and templates to support the tracking of vocational competence
- Reality Check what happens when the techniques do no work?

### Who should attend?

- CEO/Owner
- RTO/Compliance Manager
- Trainer/Assessor
- Head of Faculty/Dpt/Area Mngr
- Consultant

## Workshop includes

- Resource kit with Powerpoint slides & templates
- Electronic resources
- Electronic Statement of Attendance

REGISTRATION velatraining.com

#### Notes

All fees stated are inclusive of GST.

Minimum numbers are required for webinar to proceed.

#### Contact

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